**Problem** : The product (JMeter 5.1.1) is not generating the HTML Dashboard report at the end of the test. I am pasting the Exception trace; Also, I am writing what I think the problem is. This should be helpful to you to fix this bug. We have used Java Sampler for this test. The Java sampler is written by me.

Exception is at the end of this document.

**The column headers (17 in numbers) of the report is as below.**

timeStamp|elapsed|label|responseCode|responseMessage|threadName|dataType|success|failureMessage|bytes|sentBytes|grpThreads|allThreads|URL|Latency|IdleTime|Connect

The tokens in entries in the report are delimited by |.

There are 17 columns in the generated report.

I am pasting some success entries and some failed entries**. I think it is failing when tokenizing the failed entries as I believe it is unable to break the line into exact 17 tokens i.e. equal to column headers, which are 17 in total. The code must be finding more than or less than 17 tokens when it is parsing the failed entries.**

**Some of the Successful entries are:**

2019/07/26 13:51:02.502|9237|ECMaaSRESTCreateDocSampler|200|Successfully performed action: HOST\_IPADDRESS =10.89.8.20|10.89.8.20-Thread Group 1-1||true||2539|0|5|5|null|0|0|0

2019/07/26 13:51:02.555|9220|ECMaaSRESTCreateDocSampler|200|Successfully performed action: HOST\_IPADDRESS =10.89.8.20|10.89.8.20-Thread Group 1-14||true||2539|0|4|4|null|0|0|0

2019/07/26 13:51:02.554|9221|ECMaaSRESTCreateDocSampler|200|Successfully performed action: HOST\_IPADDRESS =10.89.8.20|10.89.8.20-Thread Group 1-3||true||2539|0|4|4|null|0|0|0

2019/07/26 13:51:02.565|9223|ECMaaSRESTCreateDocSampler|200|Successfully performed action: HOST\_IPADDRESS =10.89.8.20|10.89.8.20-Thread Group 1-11||true||2539|0|2|2|null|0|0|0

2019/07/26 13:51:02.629|9233|ECMaaSRESTCreateDocSampler|200|Successfully performed action: HOST\_IPADDRESS =10.89.8.20|10.89.8.20-Thread Group 1-7||true||2539|0|1|1|null|0|0|0

**Some of the failed entries are as below:**

2019/07/26 13:41:28.966|21064|ECMaaSRESTCreateDocSampler|500|Request Failed|10.89.8.20-Thread Group 1-3||false|Test failed: text expected to contain /Successfully performed action/|14|0|15|15|null|0|0|0

2019/07/26 13:41:28.966|21064|ECMaaSRESTCreateDocSampler|500|Request Failed|10.89.8.20-Thread Group 1-1||false|Test failed: text expected to contain /Successfully performed action/|14|0|15|15|null|0|0|0

2019/07/26 13:41:29.006|21035|ECMaaSRESTCreateDocSampler|500|Request Failed|10.89.8.20-Thread Group 1-14||false|Test failed: text expected to contain /Successfully performed action/|14|0|15|15|null|0|0|0

2019/07/26 13:41:29.003|21038|ECMaaSRESTCreateDocSampler|500|Request Failed|10.89.8.20-Thread Group 1-11||false|Test failed: text expected to contain /Successfully performed action/|14|0|15|15|null|0|0|0

2019/07/26 13:41:29.015|21028|ECMaaSRESTCreateDocSampler|500|Request Failed|10.89.8.20-Thread Group 1-8||false|Test failed: text expected to contain /Successfully performed action/|14|0|15|15|null|0|0|0

2019/07/26 13:41:29.026|21032|ECMaaSRESTCreateDocSampler|500|Request Failed|10.89.8.20-Thread Group 1-6||false|Test failed: text expected to contain /Successfully performed action/|14|0|15|15|null|0|0|0

2019/07/26 13:41:29.009|21049|ECMaaSRESTCreateDocSampler|500|Request Failed|10.89.8.20-Thread Group 1-9||false|Test failed: text expected to contain /Successfully performed action/|14|0|15|15|null|0|0|0

2019/07/26 13:41:29.035|21041|ECMaaSRESTCreateDocSampler|500|Request Failed|10.89.8.20-Thread Group 1-15||false|Test failed: text expected to contain /Successfully performed action/|14|0|15|15|null|0|0|0

2019/07/26 13:41:29.058|21029|ECMaaSRESTCreateDocSampler|500|Request Failed|10.89.8.20-Thread Group 1-10||false|Test failed: text expected to contain /Successfully performed action/|14|0|15|15|null|0|0|0

2019/07/26 13:41:29.056|21041|ECMaaSRESTCreateDocSampler|500|Request Failed|10.89.8.20-Thread Group 1-5||false|Test failed: text expected to contain /Successfully performed action/|14|0|15|15|null|0|0|0

2019/07/26 13:41:29.083|21051|ECMaaSRESTCreateDocSampler|500|Request Failed|10.89.8.20-Thread Group 1-2||false|Test failed: text expected to contain /Successfully performed action/|14|0|15|15|null|0|0|0

**The Exception trace from Jmeter.log is as below.**

2019-07-26 13:51:30,543 ERROR o.a.j.JMeter: Error generating dashboard: org.apache.jmeter.report.dashboard.GenerationException: Error while processing samples:Mismatch between expected number of columns:17 and columns in CSV file:3, check your jmeter.save.saveservice.\* configuration or check line is complete

org.apache.jmeter.report.dashboard.GenerationException: Error while processing samples:Mismatch between expected number of columns:17 and columns in CSV file:3, check your jmeter.save.saveservice.\* configuration or check line is complete

 at org.apache.jmeter.report.dashboard.ReportGenerator.generate(ReportGenerator.java:247) ~[ApacheJMeter\_core.jar:5.1.1 r1855137]

 at org.apache.jmeter.JMeter$ListenToTest.generateReport(JMeter.java:1324) [ApacheJMeter\_core.jar:5.1.1 r1855137]

 at org.apache.jmeter.JMeter$ListenToTest.run(JMeter.java:1308) [ApacheJMeter\_core.jar:5.1.1 r1855137]

 at java.lang.Thread.run(Thread.java:748) [?:1.8.0\_181]

Caused by: org.apache.jmeter.report.core.SampleException: Mismatch between expected number of columns:17 and columns in CSV file:3, check your jmeter.save.saveservice.\* configuration or check line is complete

 at org.apache.jmeter.report.core.CsvSampleReader.nextSample(CsvSampleReader.java:189) ~[ApacheJMeter\_core.jar:5.1.1 r1855137]

 at org.apache.jmeter.report.core.CsvSampleReader.readSample(CsvSampleReader.java:205) ~[ApacheJMeter\_core.jar:5.1.1 r1855137]

 at org.apache.jmeter.report.processor.CsvFileSampleSource.produce(CsvFileSampleSource.java:180) ~[ApacheJMeter\_core.jar:5.1.1 r1855137]

 at org.apache.jmeter.report.processor.CsvFileSampleSource.run(CsvFileSampleSource.java:238) ~[ApacheJMeter\_core.jar:5.1.1 r1855137]

 at org.apache.jmeter.report.dashboard.ReportGenerator.generate(ReportGenerator.java:245) ~[ApacheJMeter\_core.jar:5.1.1 r1855137]

 ... 3 more

2019-07-26 13:51:30,543 ERROR o.a.j.JMeter: Error generating dashboard: org.apache.jmeter.report.dashboard.GenerationException: Error while processing samples:Mismatch between expected number of columns:17 and columns in CSV file:3, check your jmeter.save.saveservice.\* configuration or check line is complete

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 at org.apache.jmeter.report.dashboard.ReportGenerator.generate(ReportGenerator.java:245) ~[ApacheJMeter\_core.jar:5.1.1 r1855137]

 ... 3 more

2019-07-26 13:51:33,652 ERROR o.a.j.JMeter: Error generating dashboard: org.apache.jmeter.report.dashboard.GenerationException: Error while processing samples:Mismatch between expected number of columns:17 and columns in CSV file:3, check your jmeter.save.saveservice.\* configuration or check line is complete

org.apache.jmeter.report.dashboard.GenerationException: Error while processing samples:Mismatch between expected number of columns:17 and columns in CSV file:3, check your jmeter.save.saveservice.\* configuration or check line is complete

 at org.apache.jmeter.report.dashboard.ReportGenerator.generate(ReportGenerator.java:247) ~[ApacheJMeter\_core.jar:5.1.1 r1855137]

 at org.apache.jmeter.JMeter$ListenToTest.generateReport(JMeter.java:1324) [ApacheJMeter\_core.jar:5.1.1 r1855137]

 at org.apache.jmeter.JMeter$ListenToTest.run(JMeter.java:1308) [ApacheJMeter\_core.jar:5.1.1 r1855137]

 at java.lang.Thread.run(Thread.java:748) [?:1.8.0\_181]

Caused by: org.apache.jmeter.report.core.SampleException: Mismatch between expected number of columns:17 and columns in CSV file:3, check your jmeter.save.saveservice.\* configuration or check line is complete

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 at org.apache.jmeter.report.processor.CsvFileSampleSource.run(CsvFileSampleSource.java:238) ~[ApacheJMeter\_core.jar:5.1.1 r1855137]

 at org.apache.jmeter.report.dashboard.ReportGenerator.generate(ReportGenerator.java:245) ~[ApacheJMeter\_core.jar:5.1.1 r1855137]

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2019-07-26 13:51:35,230 ERROR o.a.j.JMeter: Error generating dashboard: org.apache.jmeter.report.dashboard.GenerationException: Error while processing samples:Mismatch between expected number of columns:17 and columns in CSV file:3, check your jmeter.save.saveservice.\* configuration or check line is complete

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 at java.lang.Thread.run(Thread.java:748) [?:1.8.0\_181]

Caused by: org.apache.jmeter.report.core.SampleException: Mismatch between expected number of columns:17 and columns in CSV file:3, check your jmeter.save.saveservice.\* configuration or check line is complete

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 at org.apache.jmeter.report.dashboard.ReportGenerator.generate(ReportGenerator.java:245) ~[ApacheJMeter\_core.jar:5.1.1 r1855137]

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